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HOW MINCO IMPLEMENTED BARCODE SOLUTION WITHOUT ERP CUSTOMIZATION

Customer Case

 MINCO

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A photograph of a SpaceX satellite in orbit. The satellite is white with 'SPACEX' written on its side and has two large solar panel arrays extended. It is positioned over a vast, arid, brown desert landscape with intricate patterns of erosion. The top of the image shows a dark blue sky. The right side of the image is a solid blue background containing text.

Minco designs and manufactures advanced components for the medical, aerospace and defense industries globally.



THE CHALLENGE.

When customers, offices and manufacturing are located throughout the world, it is crucial that deliveries are correct. But despite meticulous processes, Minco's customer requirements were not being met, which sometimes resulted in complaints and tedious return processes. The same applied internally: inventory on shelves and in Minco's ERP system were not always consistent. It all came down to the human factor, as all transport tasks were handled manually and a small mistake could mean huge consequences.

As a result, Minco started to look for a barcode solution so that employees could easily scan products before shipping to verify that the product is correct and is going to the correct customer, as well as upon delivery.

It all came down to the human factor, as all transport tasks were handled manually and a small mistake could mean huge consequences.

"We wanted a solution for processes both within and outside our ERP system. Sure, it was possible to customize our current processes, but it would be expensive"



Matt Hanson
Business Analyst, Minco

THE SOLUTION.

As soon as Minco received a demonstration of Novacura Flow (a low-code platform), he realized that this was the right solution. And after a 30-day trial, he was convinced.

THE TYPICAL IMPLEMENTATION PROCESS OF NOVACURA FLOW

Stage 1: Proof of Concept (PoC)



Stage 2: Main Project



“ *In the first week, we implemented four workflows and got a custom-made product that was both affordable and easy to customise.*”



Matt Hanson
Business Analyst, Minco



Today, 28 employees are using Novacura Flow, primarily in stock and inventory, and they have a total of 18 hand-held devices and multiple desktop scanners. The time saving is important, but that's just the beginning, as Matt explains.

"The stockroom group **saves time and steps**, which is good for flexible processes. But above all, we see that **discrepancies and returns are going down** – we simply have more satisfied customers now.

Another benefit for Minco has been all of the development opportunities. Novacura's former U.S. partner, Enterprise Consulting, was asked if they could train one of the developers at Minco so that they could construct smart workflows internally. This was a success, according to Michael Tapper at Enterprise Consulting.

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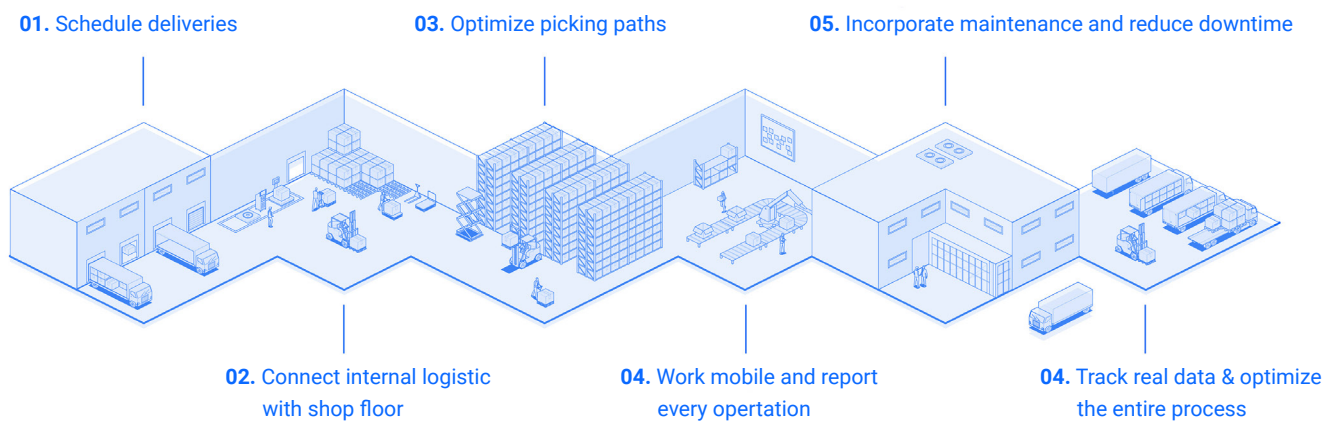
Matt Hanson
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*" We arranged a workshop that combined training for Minco's developer Jeff with building the actual workflows for production use. Following the **two-day workshop** Jeff was trained and able to build his own workflows, plus the workshop resulted in **two workflows being built and deployed into production.**"*

And since then, the development has continued. Minco now has **13 new workflows**, ranging from cycle counting flows to individual time reporting on shop orders, something that had been requested but had not been possible in the current version of IFS Minco is using. In addition, they have constructed worksheets that can be managed with Android tablets for the Quality Assurance department – they can now compile and transmit digitally and directly to management during an audit.

Matt Hanson has also received enquiries from the finance and purchasing department, because they want to automate and simplify their processes, such as sending invoices to customers.

NOVACURA SOLUTION FOR MANUFACTURING



STREAMLINE YOUR MANUFACTURING PROCESSES WITH DOZENS OF CUSTOMIZABLE APPS DEDICATED TO YOUR ERP SYSTEM

[Check what we can do for your company](#)

“ I see a lot of future applications for Novacura Flow at Minco”.



Matt Hanson
Business Analyst, Minco

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THANK YOU.

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